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Distributor Terms

Authorized Distributors

To qualify as a distributor, a business must have an established clientele of retail stores, and must provide us with a vendor's license or sales tax certificate and a copy of their catalog, or links to their online ordering system. All new distributors must provide game industry credit references and pay for their initial order in advance. Each account must be a *bona fide* distributor selling to retail stores, or a retail chain of sufficient size to order in distributor quantities. We require a copy of your sales tax permit as verification.

We provide a list of distributors to retail stores on request; this list is posted to our web site under "Retailer info". We will sell to stores on a prepaid, no-return basis, but strongly urge them to buy from the wholesalers.

Terms of Sale

US Distributors receive a 60% (net = 40%) discount from listed MSRP. Payment is due within 30 days of placing the order (Invoice Date), and shipped upon receipt of payment. If not paid within 30 days, the order will be cancelled.

When sent by a trucking company, inside delivery charges are the responsibility of the distributor. We ship almost everything by UPS, though may ship smaller packages via USPS, unless other arrangements are requested by the Wholesaler.

Canadian & Overseas Distributors use the same terms as US distributors except as noted below for shipping costs.

When your chosen freight forwarder signs for a shipment from us, our responsibility to replace or refund for lost or damaged items ends.

Minimum Orders & Other Terms

Our minimum order for free shipping is \$200 net. We pay the freight to the first destination within the 48 contiguous states.

If the invoice total is less than \$200, we will add a 10% shipping and handling fee to the invoice amount. This also applies to initial orders of new products although it is often waived in the case of minor releases. We will Email you regarding sub-minimum orders if we have your Email address on file so that you may increase or cancel the order. On orders meeting the \$200 minimum, we pay the freight to the first destination within the 48 contiguous states.

If a distributor requires us to use a shipper other than our standard shipping service, we will add a 2% shipping and handling surcharge to the invoice amount.

Shipments sent directly to points outside of the contiguous 48 states will have the actual shipping charges added to the invoice.

Title to the merchandise remains with Green Fairy Studios LLC until payment in full is received.

Placing an order constitutes acceptance of these terms.

Payment

All payments must be made in US funds, payable on a US bank. We accept wire transfers, checks, PayPal, and money orders. Wire transfer fees are the responsibility of the distributor. Payments received will be applied first to finance charges and other fees, then to the oldest outstanding invoice, then to current invoices.

No credit will be extended without prior approval.

Delinquent accounts will be placed on hold or prepaid status until current, and may have their credit revoked, in which case orders will be sent only prepaid. If a check is returned for any reason (other than the FDIC closing your bank), the account's status will become prepaid (cash, money order, or certified check only). If a check is returned the distributor will be charged a \$30 NSF fee. If a distributor has a past due invoice outstanding, all orders will be on prepaid status until the account is current. Delinquent accounts will be charged the highest interest permitted by law. If a delinquent account is sent to a collection agency, the distributor will be responsible for all related costs including, but not limited to, collection agency fees, attorney costs, and court costs.

Shortages, Damaged, or Defective Goods

Shortages must be reported to our sales department within two business days of receipt of the shipment.

Damaged shipments should be noted on the waybill when signing for the shipment. Keep the goods and packaging and notify us immediately for replacement or adjustment.

Defective goods must be reported to us as soon as possible. Defective goods must be returned for replacement in complete condition so we can make our printers aware of the problem and prevent any recurrence. We do not accept covers as returns; send the whole product. Please call for a Return Authorization Number before returning defective products.

Returns

While we offer a liberal return policy, there are a few rules:

1. The merchandise must have been purchased within the last year. The original invoice must have been paid on time; credit will be at the lowest price you paid in the previous 12 months.
2. The merchandise must be in new and salable condition. Damaged, shop-worn, or price marked items cannot be accepted for credit. All stickers and price tags must be cleanly removed before return to us.
3. All returns must be authorized in advance by the sales office (sales@greenfairystudios.com), which will issue a Return Authorization Number. Include that number with the return shipment.
4. We cannot accept returns damaged in transit if they were improperly packed by the distributor. Use proper cartons and sufficient packing material to guarantee safe arrival.
5. Merchandise which is designated for closeout cannot be returned. Please see our website or contact sales@greenfairystudios.com for a current list of closeout items.
6. Freight or postage on returned merchandise is the responsibility of the distributor.
7. Returns will be credited against outstanding invoices minus a 15% restocking fee.